



Quality Policy

Urocare Products, Inc. is committed to the development and supply of premium quality health care products to the global community. Our mission is to achieve and sustain products that continually meet our customer's requirements and to support management's confidence that superior quality is being achieved and sustained. Compliance with a solid quality program is essential to the attainment of this mission.

History

Established in 1975, Urocare has fast become a name synonymous for quality urinary incontinence management products. Over the years, Urocare has turned a single product into an entire line of health care products that have become recognized and requested in countries around the globe. These products are patented to protect their unique, practical benefits and are the result of years of research, development and refinement. Each is designed to be the most durable, safe and easily used product available today. Urocare is the sole manufacturer of reusable latex leg bags, disposable vinyl leg bags and urinary drainage systems that incorporate the full advantages of our famous, Little Red Valve.™ This remarkable anti-reflux valve is self-cleaning and interference free; preventing back flow of urine, thereby reducing the risk of bladder distention and possible infections often incurred with the use of previous inferior products.

How To Reach Us

Our knowledgeable customer service representatives are available to answer all your incontinence related questions. If we are unable to provide an effective solution to your incontinence needs, we'll refer you to someone who can! Urocare's Customer Service Department is open Monday through Thursday from 7:30 AM to 5:00 PM (PST). If you are unable to reach us during these hours, please email or fax your request. To expedite the handling of correspondence, please direct all inquiries to the Customer Service Department at the address below:

Urocare Products, Inc.
2735 Melbourne Avenue
Pomona, CA 91767-1931
United States of America

Tel: (909) 621-6013
Fax: (909) 621-4436
e-mail: sales@urocare.com
Internet: www.urocare.com